

Announcement on New Service: Medical Services in English by Foreign Doctors

From September 1st, 2016, a US-trained and Board-certified American Internal Medicine physician will begin providing medical services for some international patients at St. Luke's International Hospital and St. Luke's MediLocus.

➤ Special measures for bilateral agreements (regarding foreign doctors) within the National Strategic Special Zone

St. Luke's International Hospital and St. Luke's International Hospital Branch Clinic, St. Luke's MediLocus have been selected as medical institutions with eased regulations on medical treatment by foreign doctors. Under this system, foreign doctors who have passed the national exam for medical practitioners (in English), regardless of their nationality, will be allowed to treat any foreign patients. With two American physicians on staff, St. Luke's International Hospital and St. Luke's MediLocus hope to provide reassuring medical care to foreign patients through services provided by native English-speaking doctors.

Outpatient consultation services :

Wednesday Reception hours 8:30~11:00AM (Consultations start from 9:00)

Location: St. Luke's International Hospital, General Internal Medicine Department

※Walk-in based. Please come to the hospital directly during reception hours.

Friday Reception hours 13:30~15:30

Location: St. Luke's MediLocus, Internal Medicine Department

※Appointment-based. Please call St. Luke's MediLocus Appointment Center for reservations. TEL: 03-3527-9527

※Same-day appointments are available. Please call St. Luke's MediLocus Appointment Center to inquire about same-day availability.

Patient Eligibility :

This service is available to non-Japanese nationals (>18 years old) who do not hold a Japanese National Health Insurance (JNHI) card. Foreign nationals with JNHI may also be seen under the condition that JNHI will not be used.

※Per Health Ministry regulations, Japanese nationals are not eligible to receive medical care by a foreign doctor.

※Medical care using the JNHI card is not allowed under this system.

Overview of the Consultation :

Consultations will be held in English.

Referral letters are not necessary (please bring one if available).

This is a General Internal Medicine primary care consultation and patients should feel free to consult us about any symptom. If the doctor is unable to treat your symptoms in office, we will do our best to refer you to an English-speaking Japanese specialist in the appropriate department.

Payment method :

Please pay at the cashier after your consultation is finished.

We accept payment by cash, credit card (VISA, MASTER, JCB, AMEX, DINERS), and debit card.

※We do not directly bill insurance companies.

If you need a medical form filled out for your insurance company, please inform the staff prior to the end of your consultation (please be aware that additional charges for documentation may apply.)

Inquiries :

Questions regarding visiting St. Luke's International Hospital : International Department TEL 03-5550-7166

Hours: Monday ~ Friday 8:30~17:00

Questions regarding appointments and visiting St. Luke's MediLocus: Appointment Center TEL 03-3527-9527

Hours: Monday ~ Friday 9:00~18:00

Saturday 10:00~15:00